

ISO 9001 Quality Policy

Rigaku Corporation's management system was certified and registered as ISO 9001 compliant on the date of 25th September, 2007.

Management certification standard: ISO 9001:2015

Certification ID number: 01 100 074013



Management System
ISO 9001:2015
ISO 14001:2015

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ID 9105040952



Basic policy

The Group aspires to become a company that makes true contributions to the world by managing the development, manufacture, and sale of scientific equipment with a primary focus on our customers.

Activity guidelines

1. We will review our quality management system periodically and promote continual improvement of its effectiveness to satisfy ISO 9001 requirements.
2. We will promote activities through our quality management system to ensure that our products satisfy the requirements of customers and society and deliver customer satisfaction.
3. To implement our quality policy, we will set quality objectives with respect to the following:
 - (1) maximizing customer loyalty to expand our business;
 - (2) promoting commonality and standardization to enhance development efficiency;
 - (3) innovating our production processes to improve profitability.
4. We will set quality objectives for each year and review them as appropriate.
5. We will implement internal audits to ensure that our quality management system is appropriate and is maintained and improved.
6. To further our quality management system, we will provide training and education for all employees and ensure that they understand our quality policy.

Rigaku Corporation,
Jun Kawakami, CEO

Rigaku Logistic Corporation
Yoshihiro Takata, CEO

Rigaku Polska Sp.z o.o
Yoshiaki Watanabe, Member of the Board